



**RAY JORGENSEN**  
CONSULTING

**Telehealth... Pandemic Pandemonium and  
What's in Place Until December 31, 2024**

**Level:** Introductory to Intermediate

**Track:** Board Members, Finance Committee Members, Financial Management

**Target Audience:** Senior Administrators, Board Members, Financial Professionals

**Description:** The COVID pandemic brought telehealth to the forefront of all care delivery. Care delivery modification, leniency around secure audio and video communication, liberal extension of payment protocols for billing codes long disallowed for telehealth, and “distant site” status permitted for health centers... these and many other changes made compliance, never mind system setup, a vexing process at best. And, getting paid a non-PPS reimbursement rate brought into question what provider types could actually deliver the care.

Attend this program and learn what policy changes superseded the 2022 CMS final rule allowing ALL health center pandemic-related rules to sustain until the last calendar day in 2024. Learn and implement these rules to maximize the opportunity for your health center in terms of care delivery and optimal income. Make no mistake; there is lots to learn but much more to lose for not seizing this opportunity.

**Learning Objectives:**

1. Understand where distant site care can be delivered in 2023 and 2024 and how health centers benefited from federal rule shift.
2. Know which HCPCS (e.g., CPT) codes and modifiers are necessary to convey telehealth vs. in person services.
3. Learn what provider types (and ancillary staff) are permitted to be reimbursed via telehealth and in what place of service.

**Duration:** 1–1.5 hours

**For inquiries, contact Ray Jorgensen at (401) 465-6066 or [RayJConsulting@gmail.com](mailto:RayJConsulting@gmail.com).**